# Broker Fact Sheet





# **About Prospect**

For nearly 30 years, Prospect Medical Systems has been proud to be among the most innovative medical systems in Southern California, Arizona, Texas and Rhode Island. Each of our Independent Physician Associations (IPAs) and networks supports the use of advanced diagnostic and treatment tools to provide you with convenient access to state-of-the-art healthcare. Our pledge to members is that we will provide exceptional care delivered by quality, compassionate physicians who have a strong commitment to every patient.

#### **Member Benefits**

- Auto-approved consults to most specialists
- No cost nutritional counseling and health education
- Dedicated VIP Senior Concierge phone line for Medicare Members
  - (877) 619 5900
- Wellness and preventative screenings scheduling assistance
- Online Patient Channel

- Complementary gift card for completing MA Annual Wellness Assessment
  - 。 2024: (May Aug 31: \$50) (Sep Dec 31: \$25)
- Transportation available for Annual Wellness Visits (AWVs)
  - Call to schedule transportation: (800) 708-3230,
    press 2 for Member Services
- Multilingual Customer Service & Interpreter services
- Member Support and Liaison to Health Plans

### **Broker Resources**

- Marketing collateral, PCP bios and promotional items
- Marketing & Business Development
- Monthly Broker Bulletin Newsletter
- Dedicated Business Development Manager:
  - Sergio.Cruz@prospectmedical.com
  - (657) 641 5275
- Additional Broker Support:
  - (844) 818 1210
  - brokersupport@prospectmedical.com



Online Provider Search Tool



# **Broker** Fact Sheet



### **Prospect Auto-Approvals For Most Specialties**

### Including...

- Cardiology
- Dermatology

- · General Surgery
- Neurology

- Rheumatology
- Urology

### **Contracted Hospitals & Health Plans**

- · Adventist Health Glendale
- Adventist Health White Memorial
- Adventist Health White Memorial Montebello
- College Medical Center Long Beach
- **Huntington Hospital**
- L.A. Downtown Medical Center
- Lakewood Regional Medical Center
- Los Angeles Community Hospital
- Los Angeles Community Hospital at
  Torrance Memorial Medical Center Bellflower

- Los Alamitos Medical Center
- Norwalk Community Hospital
- Palmdale Regional Medical Center
- Pomona Valley Hospital Medical Providence Holy Cross Medical Center Center
- Southern California Hospital
  - Culver City
  - Hollywood
  - Van Nuys

- Valley Presbyterian Hospital
- Whitter Hospital Medical Center -
  - AHMC Healthcare
- (OB, Neuro & Ortho)
- Providence Saint John's Health Center (OB, Cardio & Neuro)
- · Tertiary Care
  - Cedars-Sini Medical Center
  - Keck Medical Center of USC



health net



L.A. Care













## **Urgent Cares & Ancillary Services**



- **Urgent Care locations**
- Labs & Imaging
- Hospital Locations
- Capitated Lab: LabCorp