

Internal use only- Please do not distribute to members.
BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES
QUARTER 1 2025

Virtual Health Education (HE) Classes

There is no cost for our virtual health education classes. Classes are open to all BSC Promise members. Members can access these classes by telephone (listen only) or Teams meeting link. Please direct members to call the Health Education Department at 562-613-5118 for English and Spanish, and 562-580-6109 for Mandarin and Cantonese, or the Customer Care toll-free number for class call-in information or Teams meeting link. We can help the members connect to the class as needed.

Chronic Obstructive Pulmonary Disease (COPD) – January 2025

COPD is a lung condition that is treatable. Living with COPD can be challenging, but with the right treatment and management plan, you can live a healthier, happier life. Join us as we discuss developing a COPD action plan to help us reach our management goals.

Language	Date	Time
English	Monday, 1/20	2:00 pm
Cantonese	Monday, 1/6	10:00 am
Mandarin	Wednesday, 1/8	2:00 pm
Spanish	Wednesday, 1/22	2:00 pm

Hypertension Management – February 2025

This two-session course is for people living with high blood pressure. Participants will learn to properly self-monitor their blood pressure at home and incorporate nutrition, exercise, and stress management techniques to reduce blood pressure.

Language	Date	Time
English	Thursdays, 2/20 & 2/27	2:00 pm
Cantonese	Mondays, 2/10 & 2/24	10:00 am
Mandarin	Wednesdays, 2/19 & 2/26	2:00 pm
Spanish	Wednesdays, 2/19 & 2/26	2:00 pm

Internal use only- Please do not distribute to members.
BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES
QUARTER 1 2025

Healthy Eating for Families – March 2025

Healthy eating does not have to be expensive. Join us for this presentation that will discuss ways to make budget friendly healthy meals at home. Discussion topics include meal planning, ways to save at the grocery store, budget friendly foods, sample meals prepared with 5 ingredients or less.

Language	Date	Time
English	Monday, 3/17	2:00 pm
Cantonese	Monday, 3/17	10:00 am
Mandarin	Wednesday, 3/19	2:00 pm
Spanish	Wednesday, 3/19	2:00 pm

In-person Health Education (HE) Classes

There is no cost for our in-person health education classes. Transportation is available for BSC Promise members. Classes are implemented throughout [LA Care/BSC Promise Community Resource Centers \(CRCs\)](#) in Los Angeles County. For registration, more information, or copies of the class flyer, direct members to call the Health Education Department at **562-613-5118 for English & Spanish** and **562-580-6109 for Mandarin and Cantonese** or the Customer Care toll-free number. Please encourage members to register.

For additional classes at the CRCs, visit: <https://www.communityresourcecenterla.org/>

LA County In-Person Classes			
Location: East LA @ 4801 Whittier Blvd, Los Angeles, CA 90022			
Class	Date	Language	Time
Hypertension Management	Mondays, 2/3 & 2/20	Spanish	1:00pm - 2:30pm

Internal use only- Please do not distribute to members.
BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES
QUARTER 1 2025

Location: El Monte @ 3570 Santa Anita Ave, El Monte, CA 91731

Class	Date	Language	Time
Chronic Obstructive Pulmonary Disease (COPD)	Thursday, 1/9	Mandarin	10:00am – 11:30am
Chronic Obstructive Pulmonary Disease (COPD)	Thursday, 1/9	Cantonese	1:30pm – 3:00pm
Hypertension Management	1/21 & 1/28	Spanish	1:00pm - 2:30pm
Hypertension Management	Thursdays, 2/20 & 2/27	Mandarin	10:00am – 11:30am
Hypertension Management	Thursdays, 2/20 & 2/27	Cantonese	1:30pm – 3:00pm
Asthma	Monday, 3/3	Spanish	1:00pm - 2:30pm
Diabetes Self-Management	Thursdays, 3/13; 3/20; 3/27 & 4/3	Mandarin	10:00am – 11:30am
Diabetes Self-Management	Thursdays, 3/13; 3/20; 3/27 & 4/3	Cantonese	1:30pm – 3:00pm

Location: Inglewood @ 2864 W. Imperial Hwy, Inglewood, CA 90303

Class	Date	Language	Time
Diabetes Self-Management	Mondays, 2/3; 2/10; 2/17 & 2/24	Spanish	1:00pm - 2:30pm
Adult Weight Management	Thursdays, 3/6 & 3/13	English	3:00pm-4:30pm

Location: IRC @ 5926 Pacific Blvd, Huntington Park, CA 90255

Class	Date	Language	Time
Diabetes Self-Management	Wednesdays, 1/8; 1/15; 1/22 & 1/29	Spanish	11:00am-12:30pm

Location: Long Beach @ 5599 Atlantic Ave, Long Beach, CA 90805

Class	Date	Language	Time
Diabetes Self-Management	Mondays, 3/3; 3/10; 3/17 & 3/24	English	1:00pm-2:30pm

Internal use only- Please do not distribute to members.
BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES
QUARTER 1 2025

Location: Metro LA @ 1233 S Western Ave, Los Angeles, CA 90006			
Class	Date	Language	Time
Chronic Disease Self-Management	Thursdays, 1/16; 1/23; 1/30; 2/6; 2/13 & 2/20	Spanish	10:00am-12:30pm
Location: Norwalk @ 11721 Rosecrans Ave, Norwalk, CA 90650			
Class	Date	Language	Time
Hypertension Management	Fridays, 2/21 & 2/28	Spanish	12:00pm-1:30pm
Location: Palmdale @ 2072 E. Palmdale Blvd, Palmdale, CA 93550			
Class	Date	Language	Time
Fit Families	Fridays, 3/21 & 3/28	English & Spanish	2:30pm-4:30 pm
Location: Panorama City @ 7868 Van Nuys Blvd., Panorama City, CA 91402			
Class	Date	Language	Time
Asthma	Monday, 1/13	Spanish	1:30pm-3:00pm
Diabetes Self-Management	Wednesdays, 2/5; 2/12; 2/19 & 2/26	Spanish	3:30pm-5:00pm
Location: Pomona @ 696 W. Holt Ave, Pomona, CA 91768			
Class	Date	Language	Time
Diabetes Self-Management	Tuesdays, 1/14; 1/21; 1/28 & 2/4	Spanish	2:00pm-3:30pm
Location: South LA @ 5710 Crenshaw Blvd, Los Angeles, CA 90043			
Class	Date	Language	Time
Diabetes Self-Management	Tuesdays, 3/4; 3/11; 3/18 & 3/25	English	1:30pm-3:00pm

Internal use only- Please do not distribute to members.
BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES
QUARTER 1 2025

Location: West LA @ 11173 W. Pico Blvd, Los Angeles, CA 90064			
Class	Date	Language	Time
Hypertension Management	Tuesdays, 3/4; 3/11	Spanish	3:00pm-4:30pm
Location: Wilmington @ 911 North Avalon Blvd, Wilmington, CA 90744			
Class	Date	Language	Time
Adult Weight Management	Fridays, 2/7; 2/14	Spanish	2:00pm-3:30pm

Additional Member Health Education Resources

Individual Telephone Counseling with a Health Educator

- **No cost. Available to all BSC Promise members.**
- Available in English, Spanish, Mandarin, and Cantonese. We will use telephone interpreters for other languages.
- Counseling appointments available for general nutrition, hypertension management, high cholesterol management, weight management, diabetes management, tobacco cessation, and asthma management.
- Direct members to call the Health Education Department at **562-613-5118 for English & Spanish** and **562-580-6109 for Mandarin and Cantonese**, or the Customer Care toll-free number (printed on their BSC Promise member ID card) to schedule an appointment.

Health Education Materials/Video Library

- **No cost. Available to all BSC Promise members and contracted providers.**
- Access a comprehensive library of health education materials and videos, available in English and Spanish, at: blueshieldca.com/healtheducationlibrary.
- For materials in other languages or alternative formats, please call or e-mail the Health Education team at the contact information provided in the footer.

Internal use only- Please do not distribute to members.
BSC PROMISE MEMBER HEALTH EDUCATION RESOURCES
QUARTER 1 2025

Wellvolution

- **No cost. Available to all BSC Promise members.**
- Currently available in English & Spanish.
- Wellvolution is a platform that offers digital whole health programs. Programs include adult weight management, Diabetes Prevention Program, diabetes management, tobacco/vaping cessation, behavioral health (mindfulness, stress management, health coaching for depression and anxiety) and access to healthy recipes and exercise videos.
- Direct members to the Wellvolution platform: wellvolution.com/medi-cal.
 - Members create an account on the Wellvolution platform. If they already have a BSC Promise member portal account, they can sign in with those credentials.
 - Members answer a health-related questionnaire and are matched with a digital health program (via mobile application) that best meets their health needs.

Diabetes Prevention Program (DPP)

- **No cost. Available to BSC Promise members with pre-diabetes.**
- An evidence-based lifestyle program to prevent or delay the onset of type 2 diabetes for those members diagnosed with pre-diabetes.
- To confirm eligibility and get a member started, direct the member to **Wellvolution.com/medi-cal** or Solera Health at 1-866-692-5059, TTY 711, Monday – Friday, 6:00 a.m. – 6:00 p.m.