

Broker Fact Sheet



**PROSPECT
MEDICAL**
ORANGE COUNTY

About Prospect

For nearly 30 years, Prospect Medical Systems has been proud to be among the most innovative medical systems in Southern California, Arizona, Texas and Rhode Island. Each of our Independent Physician Associations (IPAs) and networks supports the use of advanced diagnostic and treatment tools to provide you with convenient access to state-of-the-art healthcare. Our pledge to members is that we will provide exceptional care delivered by quality, compassionate physicians who have a strong commitment to every patient.

Member Benefits

- Auto-approved consults to most specialists
- No cost nutritional counseling and health education
- Dedicated VIP Senior Concierge phone line for Medicare Members
 - (877) 619 - 5900
- Wellness and preventative screenings scheduling assistance
- Online Patient Channel
- Complementary gift card for completing MA Annual Wellness Assessment
 - **\$50 gift card if completed before Dec 31, 2025**
- Transportation available for Annual Wellness Visits (AWVs)
 - Call to schedule transportation: (800) 708-3230, press 2 for Member Services
- Multilingual Customer Service & Interpreter services
- Member Support and Liaison to Health Plans

Broker Resources

- Marketing collateral, PCP bios and promotional items
- Marketing & Business Development
- Monthly Broker Bulletin Newsletter
- Dedicated Business Development Manager:
 - Kristin.Kroeze@prospectmedical.com
 - (714) 788 - 1975
- Additional Broker Support:
 - (844) 818 - 1210
 - brokersupport@prospectmedical.com



Online Provider Search Tool



Broker Registration

Broker Fact Sheet



Prospect Specialty Auto-Approvals in Aerial Care

- Allergy & Immunology
- Cardiology
- Dermatology
- Endocrinology
- Family Planning
- Gastroenterology
- General Surgery
- Hematology & Oncology
- Hepatology
- Infectious Disease
- Nephrology
- Neurology
- Obstetrics & Gynecology
- Occupational Therapy
- Ophthalmology
- Orthopedics
- Otolaryngology
- Physical Therapy
- Podiatry
- Pulmonary Diseases
- Radiology
- Rheumatology
- Urology

Contracted Hospitals & Health Plans

- Anaheim Global Medical Center
- Anaheim Regional Medical Center - AHMC
- Chapman Global Medical Center
- CHOC Children's
- CHOC Children's at Mission Hospital
- College Hospital, Inc.
- Foothill Regional Medical Center
- MemorialCare Orange Coast Memorial Hospital
- MemorialCare Saddleback Medical Center
- South Coast Global Medical Center
- Orange County Global Medical Center
- UCI Health - Fountain Valley Regional Hospital & Medical Center
- UCI Health - Los Alamitos Medical Center
- UCI Health - Placentia-Linda Hospital
- St. Joseph Hospital *Cardio, Hepatobiliary, Ortho & Neuro only
- St. Jude Medical Center *Cardio, Hepatobiliary, Ortho & Neuro only



Urgent Cares & Ancillary Services



- Urgent Care locations
- Labs & Imaging
- Hospital Locations
- Capitated Lab: LabCorp

